

PRG ACADEMY

Standard Operating Procedures (SOP)

Parent Edition

Purpose

The purpose of PRG Academy is to provide a safe, structured, and supervised environment where young people can enjoy gaming while developing leadership, teamwork, communication, responsibility, and character.

PRG Academy operates under the authority of Phoenix Redemption Gaming (PRG) and follows established standards designed to protect cadets and support parents.

Academy Leadership Structure

PRG Academy operates under adult PRG leadership.

Adult leadership is responsible for:

- Oversight of Academy operations
- Enforcement of rules and standards
- Youth protection and safety
- Cadet mentorship and development
- Conflict resolution
- Parent communication

No cadet holds authority above adult PRG leadership.

Membership Requirements

To participate in PRG Academy, cadets must:

- Follow Academy rules and standards
- Show respect toward others
- Maintain appropriate conduct
- Follow leadership instructions
- Support a positive community environment

Participation is a privilege and may be suspended or revoked if standards are not met.

Code of Conduct

All Academy members are expected to:

- Treat others with respect
- Use appropriate language
- Demonstrate good sportsmanship
- Show honesty and integrity
- Support fellow members
- Follow Academy policies

Members are expected to represent PRG Academy positively both inside and outside Academy activities.

Communication Standards

To ensure transparency and safety:

- Academy business is conducted in public channels.
- Direct Messages are not used for Academy operations.
- Official concerns are handled through the ticket system.
- Leadership communication remains visible and accountable whenever possible.

These standards help maintain transparency and protect both cadets and leadership.

Voice Channel Policy

For Academy activities:

- Adult PRG leadership must be present.
 - Voice channels must remain appropriate and respectful.
 - Leadership may intervene when necessary to maintain standards.
 - Parents are welcome to observe Academy voice activities.
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School and Family Priorities

PRG Academy recognizes that gaming should never take priority over real-life responsibilities.

Cadets are expected to prioritize:

1. Faith and family responsibilities
2. School and education
3. Personal responsibilities
4. Academy participation

Academy activities will not be conducted during a cadet's designated school hours.

Parent Participation

Parents are welcome to:

- Observe Academy activities
- Sit in on voice channels
- Review Academy policies
- Communicate with Academy leadership
- Ask questions regarding Academy operations

PRG Academy believes transparency builds trust.

There are no Academy activities intentionally hidden from parents.

Reporting Procedures

If a cadet experiences:

- Bullying
- Harassment
- Threats
- Inappropriate conduct
- Safety concerns

The issue should be reported immediately through the Academy ticket system or directly to adult leadership.

Reports will be reviewed promptly and handled appropriately.

Discipline Procedures

Leadership may use the following actions when necessary:

- Verbal counseling
- Written warning
- Temporary restriction
- Temporary suspension
- Removal from Academy activities
- Permanent removal from the Academy

Discipline is intended to correct behavior, protect members, and maintain a healthy environment.

Youth Protection Policy

PRG Academy maintains a zero-tolerance policy regarding:

- Grooming behavior
- Predatory conduct
- Harassment
- Bullying
- Discrimination
- Sharing inappropriate content
- Attempts to bypass Academy safety procedures

Any serious violation may result in immediate removal pending leadership review.

Leadership Standards

All Academy leaders are expected to demonstrate:

- Integrity
- Accountability
- Professionalism
- Respect
- Fairness
- Good judgment

Leadership positions are earned through service and responsibility and may be revoked if standards are not maintained.

Mission Statement

PRG Academy exists to help young people become stronger leaders, better teammates, and more responsible individuals through mentorship, accountability, and community.

We are committed to providing a safe environment where cadets can learn, grow, and succeed while enjoying the games they love.

Approved By: PRG High Command

Phoenix Redemption Gaming PRG Academy

"From the Ashes We Rise Together"