

PRG ACADEMY

Parent Information & Youth Protection Packet

Phoenix Redemption Gaming

"From the Ashes We Rise Together"

Welcome

Thank you for taking the time to learn about PRG Academy.

PRG Academy is the youth development division of Phoenix Redemption Gaming (PRG). Our mission is to provide a safe, structured, and positive online environment where young people can enjoy gaming while developing leadership, teamwork, responsibility, character, and communication skills.

We understand that parents place tremendous trust in any organization that works with their children. Because of that, PRG Academy is built upon transparency, accountability, mentorship, and youth protection.

Our goal is not simply to create better gamers.

Our goal is to help develop respectful, responsible, and capable young leaders.

Our Mission

PRG Academy exists to provide a positive environment where young people can:

- Build confidence
- Develop leadership skills
- Learn teamwork
- Improve communication
- Practice responsibility
- Build positive friendships
- Learn accountability

- Develop strong character

We believe gaming can be a powerful tool for growth when paired with proper mentorship and guidance.

What Makes PRG Academy Different?

Many gaming communities focus only on gameplay.

PRG Academy focuses on people.

We strive to create a culture where young people are encouraged to:

- Respect others
- Work together
- Accept responsibility
- Support fellow members
- Develop leadership abilities
- Grow in character and maturity

The lessons learned through teamwork, communication, and leadership can benefit young people in school, church, family life, future careers, and everyday life.

Adult Leadership and Oversight

PRG Academy operates under adult PRG leadership and supervision.

Cadets are never expected to lead themselves without guidance and oversight.

Adult leaders are responsible for:

- Monitoring Academy activities
- Enforcing community standards
- Mentoring cadets

- Resolving disputes
- Maintaining a safe environment
- Protecting the well-being of Academy members

Leadership positions are earned through trust, responsibility, maturity, and service.

Every leader is expected to set a positive example for younger members.

Parent Involvement and Transparency

PRG Academy operates with an open-door philosophy regarding parent involvement.

Parents are welcome to observe Academy activities, sit in on voice channels, review Academy policies, and communicate directly with Academy leadership at any time.

We believe trust is built through transparency.

Parents are encouraged to:

- Observe Academy events
- Listen in on Academy voice channels
- Review Academy rules and policies
- Ask questions
- Contact leadership directly
- Stay informed about their child's participation

PRG Academy recognizes that parents are the primary authority in a child's life.

Our role is to support families by providing a safe and structured environment where young people can grow and develop positive life skills.

There are no closed-door Academy meetings, hidden discussions, or private Academy activities that parents are prohibited from observing.

We strive to maintain openness, accountability, and trust at all times.

PRG Academy Youth Protection Standards

The safety and well-being of our cadets is one of our highest priorities.

To maintain a safe environment, PRG Academy follows the following standards:

Communication Transparency

- Direct Messages (DMs) are not permitted for Academy business.
 - Academy communication is conducted in public and visible channels.
 - Communication remains open and transparent whenever possible.
 - Concerns and disputes are handled through the official ticket system.
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Adult Supervision

- Academy Voice Channels may not be opened or operated without adult PRG leadership present.
 - Adult leadership provides oversight for Academy activities.
 - Leadership remains available to assist, guide, and supervise cadets.
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School Comes First

- PRG Academy activities will not be conducted during a cadet's designated school hours.
 - Education takes priority over gaming activities.
 - Members are encouraged to focus on school, homework, family responsibilities, church commitments, and real-life obligations first.
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Personal Information Protection

Cadets are prohibited from sharing:

- Home addresses
- Phone numbers

- Passwords
- Financial information
- Sensitive personal information

Cadets are taught responsible online safety practices and encouraged to protect their privacy.

Reporting Concerns

Any cadet who experiences or witnesses:

- Bullying
- Harassment
- Threats
- Inappropriate conduct
- Unsafe behavior

is expected to report the issue immediately through the Academy ticket system or directly to Academy leadership.

All reports are reviewed and addressed promptly.

Zero Tolerance Policy

PRG Academy does not tolerate:

- Bullying
- Harassment
- Threats
- Discrimination
- Predatory behavior
- Grooming behavior

- Sharing inappropriate content
- Attempts to bypass Academy safety rules

Serious violations may result in immediate suspension or removal from the Academy.

Leadership Accountability

No member is above Academy standards.

No rank or position exempts a person from Academy rules.

All leaders are expected to demonstrate:

- Integrity
- Respect
- Accountability
- Fairness
- Professional conduct

Leaders are held to the same standards—and often higher standards—than cadets.

What Cadets Learn

PRG Academy seeks to develop:

Leadership

Learning how to guide others through service, example, and responsibility.

Communication

Developing healthy communication skills and teamwork.

Responsibility

Understanding accountability and personal ownership.

Teamwork

Learning to work with others toward common goals.

Problem Solving

Approaching challenges thoughtfully and respectfully.

Character

Building integrity, honesty, humility, and respect.

Our Commitment to Parents

No online community can guarantee perfection.

However, PRG Academy is committed to doing everything reasonably possible to provide a safe, supervised, positive, and transparent environment for every cadet entrusted to our care.

We believe young people thrive when they are given guidance, accountability, encouragement, and opportunity.

We are honored by the trust families place in us and are committed to working alongside parents to help develop the next generation of leaders.

Contact Information

Parents are always welcome to contact PRG Leadership with questions, concerns, or requests for additional information.

We believe communication, transparency, and accountability are essential to maintaining a safe and successful youth program.

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